

**TEAM TRAINING**

In order to guarantee your safety and that of our team, we have all been trained in barrier gestures, health rules and government measures.

A COVID 19 referent has been appointed.

**ARRIVAL AND RECEPTION**

Hydroalcoholic gel is available at the entrance of the establishment.

Social distancing is materialized in the reception hall.

All contact points (room card, bank terminal, furniture, etc.) are disinfected regularly using virucidal products.

Your contact details (phone and email address) will be requested.

**YOUR ROOM**

For your safety, some decorative and information elements have been removed.

The elements of the courtesy trays are individually bagged and sealed.

We will enter in your room during your stay every 2 days. We suggest that you change your towels, bins and give you additional hospitality products on request.

Your room and your bathroom have been cleaned in accordance with the protocols of the Ministry of Health (ventilation time, virucidal products, personal protective equipment for the team).

**FOOD & BEVERAGE**

For your comfort and serenity, we offer a new service: breakfast, lunch and dinner in your room, however if you prefer we will welcome you with pleasure in the dining room with the mask.

The restaurant is open from Monday to Sunday until 19:00 PM, to guarantee your safety our menu is now in contactless form on your phone using a QR Code.

**THE POOL AND THE FITNESS AREA**

We are at your disposal to provide you with information on access conditions and timetables.

**SUSPENDED OR RESTRICTED SERVICES**

The reception is not yet reopened 24 hours a day, we will inform you on arrival of the hours according to the dates of your stay.

For the moment, we can no longer keep your belongings (forgotten items, suitcases, ...).

The SPA, the So Night Lounge Piano Bar and the One&Only Night Club are closed.

**DEPARTURE**

On your request, your invoice will be sent to you by email.

I, the undersigned ..... declare that I have read the charter of engagement. Being aware that these exceptional provisions are put in place to offer the best compromise between the quality of service during my stay and the guarantee of health security for myself and the people with whom I will be in contact during the pandemic period, j 'affirms to do everything to respect it as scrupulously as possible.

Done in N'Djamena, on ...../2020 Signature



Carte-menu